

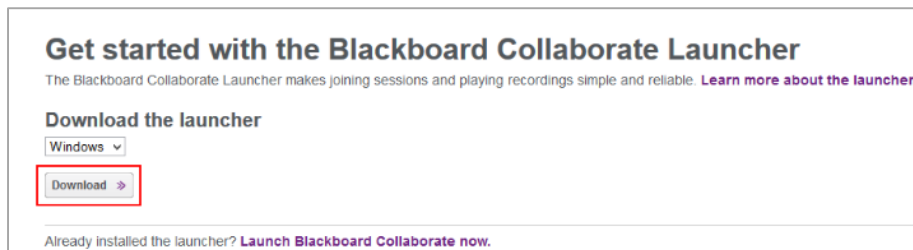
The Blackboard Launcher for Windows

The Blackboard Launcher is required to run a CCC Confer live or recorded session. After completing the log in form for your meeting, you will be prompted to download the Blackboard Collaborate Launcher installer if you have not previously installed the launcher, or if your browser "thinks" you have not installed the launcher.

Note: If you previously installed the launcher, you may still be treated as a first time user if you cleared your browser cache or used private browsing since last using CCC Confer.

DOWNLOAD THE LAUNCHER

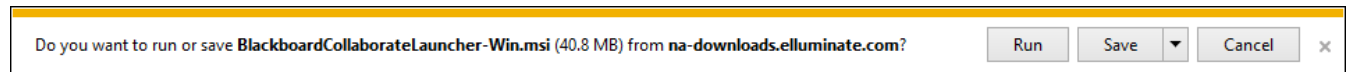
Select 'Windows' in the drop-down menu, then click 'Download'.



Each browser will respond differently, the steps for each browser are described below:

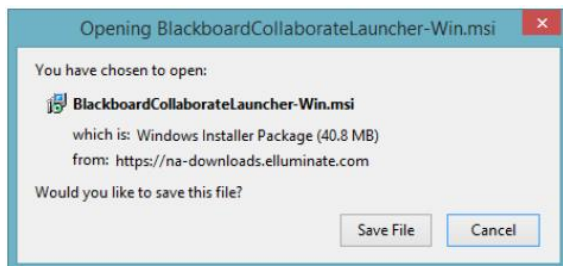
INTERNET EXPLORER

Prompts you to 'Run' or 'Save' the Windows installer BlackboardCollaborateLauncher-Win.msi. Click **Run** to run the Blackboard Collaborate Setup Wizard.



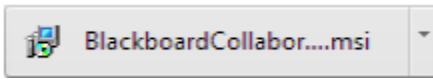
FIREFOX

Prompts you to save the Windows installer BlackboardCollaborateLauncher-Win.msi. Save the file. The default save location is your browser's Downloads library. Open the Downloads library and, when the download is complete, open the file to run the Blackboard Collaborate setup wizard.



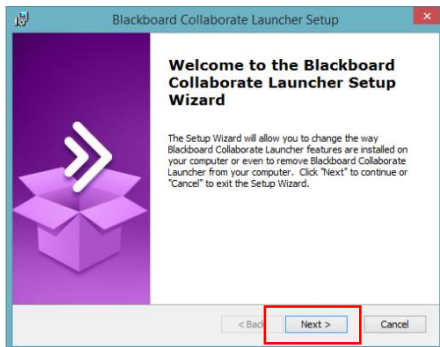
CHROME

Prompts you to save the Windows installer BlackboardCollaborateLauncher-Win.msi. Save the file. The default save location is your Downloads folder. In the bottom left corner of your browser window, Chrome shows you the progress of the download. When the download is complete, click on the downloaded file to run the Blackboard Collaborate Setup Wizard.



RUN THE SET UP WIZARD

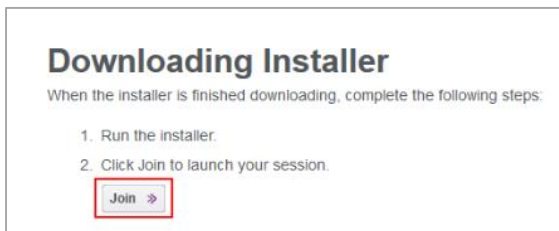
Click the 'Next' button:



Note: If the message 'Modify, Repair, or Remove Installation' appears, the launcher is already installed. Click 'Cancel' to exit the setup wizard.

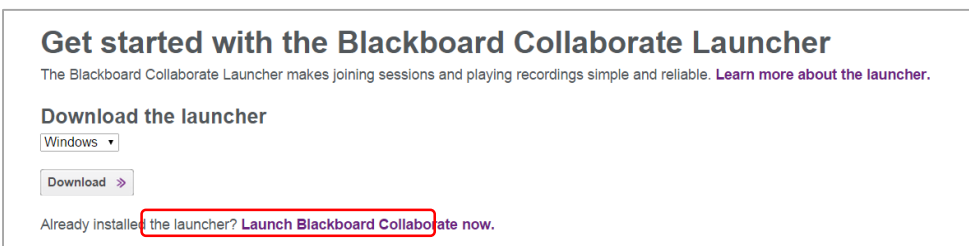
JOIN THE SESSION

When the Blackboard Collaborate Launcher Setup Wizard has finished running, return to the 'Downloading the Installer' page in your browser and click **Join** (for live sessions) or **Play** (for recorded sessions).



Each browser/version will behave differently. The images below will guide you through what to look for in your browser.

INTERNET EXPLORER: Browser requires clicking on 'Launch Blackboard Collaborate now'.



The browser screen prompts at the bottom to 'Open' or 'Save' the file.



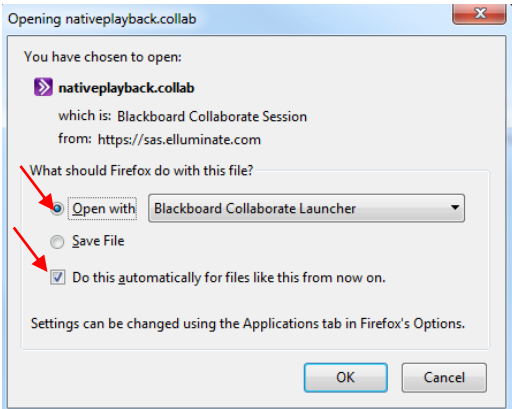
FIREFOX: Browser requires opening the **.collab** file in the down loads folder.

Downloading Session

When the session file has finished downloading, open meeting.collab in your browser's Downloads folder to join the session.

If you can't open the .collab file, download the **Blackboard Collaborate Launcher**.

Still can't get into your session? Please [read our troubleshooting help topic](#).



After selecting the **meeting.collab** or **nativeplayback.collab** file in your browser downloads folder, this window opens. Mark the same fields as shown, and your **.collab** files will automatically open the next time you join a live or recorded session.

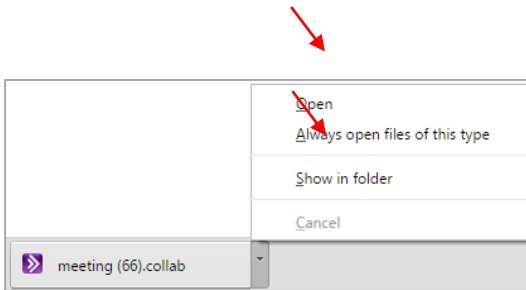
CHROME: Browser requires clicking on 'Launch Blackboard Collaborate now'.

Downloading Session

When the session file has finished downloading, open meeting.collab in your browser's Downloads folder to join the session.

If you can't open the .collab file, download the **Blackboard Collaborate Launcher**.

Still can't get into your session? Please [read our troubleshooting help topic](#).



When the file **meeting.collab** or **nativeplayback.collab** appears the lower left of the browser, click the drop down menu and choose 'Always open files of this type' first, then 'Open'. This will allow the files to automatically launch in the future.