

## STATUS INDICATORS FOR MODERATORS

By keeping an eye on the indicators, you can adjust the pace of your session.

When the red and amber indicators disappear, you will know the session attendee can see/hear all of the content being displayed/verbalized.

### STATUS INDICATORS

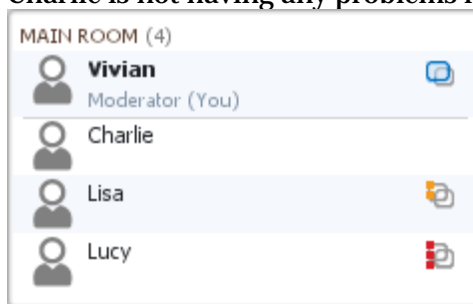
- **APPLICATION SHARING**

Status indicators appear on the Application Sharing activity indicator icons of Application Sharing users in the Participants list if they are experiencing delays in the receipt of Application Sharing content.

- **Amber Indicator:** Appears when receipt of Application Sharing content is moderately delayed.
- **Red Indicator:** Appears when receipt of Application Sharing content is significantly delayed.

In the example below,

- Vivian is sharing an application,
- Lisa is experiencing a moderate delay in receiving the Application Sharing content,
- Lucy is experiencing a significant delay in receiving the Application Sharing content, and
- Charlie is not having any problems receiving the Application Sharing content.



- **AUDIO**

Status indicators appear on the Audio activity indicator icons of Audio users in the Participants list if there are delays in the receipt of Audio or if the talker or listener is not responding to the Audio service.

- **Amber Indicator:** Appears when a listener's receipt of audio is delayed.
- **Red Indicator:** Appears when a talker or listener experiencing a significant delay (is non-responsive) and may be offline from the session. This may indicate a problem with the network connection and often will be followed by the user getting disconnected from the session.

In the example below,

- Charlie is talking,
- Ricky is experiencing a moderate delay in receiving Audio
- Vivian is experiencing a significant delay in receiving Audio and
- Ethel is not having any problems receiving Audio



- **VIDEO**

Status indicators appear on the Video activity indicator icons of Video users in the Participants list if there are delays in the transmission or receipt of Video. When there are delays, the server begins to drop frames. You will experience delays as a drop in video quality. The degree of delay is indicated by color:

- **Amber Indicator:** Appears when a person's receipt or transmission of video is moderately delayed.
- **Red Indicator:** Appears when a person's receipt or transmission of video is significantly delayed.

- **WHITEBOARD**

Status indicators appear on the Whiteboard activity indicator icons of Whiteboard users in the Participants list when content (presentations, images or objects) is being loaded into the Whiteboard.

- **Amber Indicator:** Indicates the session attendee is receiving Whiteboard content from the server.
- **Red Indicator:** Indicates the session attendee is still receiving content from the server for the Whiteboard page they are currently viewing – they cannot yet see all the content for that page.

In the example below,

- the Moderator Vivian is loading content into the whiteboard, and
- Lucy, Lisa and Charlie are receiving Whiteboard content, with Lucy still receiving content on her current Whiteboard page.

